

WELWYN HATFIELD BOROUGH COUNCIL
CABINET – 1 FEBRUARY 2022

Recommendation from the Overview and Scrutiny Committee on 6 January 2022-

Recommended revision of the Council's Window Repairs and Replacement Policy

1. Executive Summary

- 1.1. The Overview and Scrutiny Committee agreed several recommendations at their meeting on Thursday 6 January 2022, one of which was to amend the current Window Repairs and Replacement Policy. This report provides the Cabinet with an opportunity to consider this recommendation and appropriate next steps.

2. Recommendations

- 2.1. That Cabinet agree the proposed amendments to the Window Repairs and Replacement Policy recommended by OSC (as set out in Appendix A)
- 2.2. That once agreed, the proposed amendments are circulated to the Cabinet Housing Panel for their review
- 2.3. Should the Cabinet Housing Panel agree the amendments, that the policy be revised via an Executive Member Decision Notice

3. Explanation

- 3.1. The Overview and Scrutiny Committee established a Task and Finish Panel to review the Council's performance in housing maintenance and repairs. This Panel reported its finding to OSC on Thursday 6 January 2022.

<https://democracy.welhat.gov.uk/ieListDocuments.aspx?CId=290&MId=1326>

- 3.2. One of the recommendations of the Panel, which was unanimously agreed by OSC, was to amend the Window Repairs and Replacement Policy. Currently the policy advises that in instances where there is a pool of water or misting between the panes of glass, the council would consider replacement of the glazed sealed unit, but only in the lounge, kitchen or dining room as these rooms were considered priority for viewing. The Task and Finish Panel, and OSC agreed, that the glazed seals unit should be replaced regardless of what room had been affected.
- 3.3. The suggested amendment to the policy (Appendix A) was agreed unanimously by OSC Member at their meeting on Thursday 6 January 2022.